

OSDA PRESENTS OPPORTUNITIES IN BPO INDUSTRY AT TECH MAHINDRA BHUBANESWAR

Skilled in
ODISHA

Tech
Mahindra

Job Role	To join the team as Associate & Senior Associate to support one of the premium customer (one of the Global Leader in Ecommerce) to service their customers
Sector	Business Process Outsourcing (BPO)
Eligibility	<ul style="list-style-type: none"> • Candidate should be able to join immediately upon selection • Minimum qualification: 10+2 and also Graduates in any stream • Age should be less than Thirty Years (30 years) • For Diploma pass outs, the students should have minimum 10+2 qualification
Job Description	<ul style="list-style-type: none"> • Customer Support Services & Resolution of Customer Issues through calls within timelines • Achieve Business Goals for 100% Customer satisfaction • Minimizing customer escalations by solving issues raised by customer in the first attempt • Knowledge of the Products to be serviced for the customer and resolving their queries • Ensure optimum output by attending regular product & service training sessions
Skills	<ul style="list-style-type: none"> • Excellent Verbal and written communication Skills • Ability and willingness to work in 24/7 shift working environment. • Good in Problem Solving with strong attention to detail proficiency in numerical ability • Good Typing Skills with high level of Customer Centricity with a flair for Data & Numbers • Proficiency in using email and ability to use proper email etiquettes • Should possess basic knowledge of MS Office
Work Location	Bhubaneswar
Salary Range	INR 10000 to INR 12000 depending upon performance in the selection process
Contact Details	+917655992071 / +917750891482



Calling all SkilledinOdisha professionals of the state explore opportunities in the BPO sector with one of the Top IT Organization of the country to service their platinum customers which is a global leader in the the Ecommerce Segment.

Are you the Chosen One?

Steps for the Selection Process

1st Round –Face to Face Screening (Basic fitment check at Venue)

Subsequent rounds will be conducted at Tech Mahindra office in Bhubaneswar.

2nd Round – Voice & Accent Round (Communication)

3rd Round – OPS round (Operation Fitment Check)

4th Round – Online Test (English Grammar Check – for this round candidate has to visit Tech Mahindra BBSR office)

5th Round – Typing Test (25 WPM with 35% accuracy)