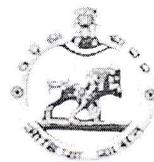




District Head Quarter Hospital, Malkangiri, ODISHA



Tender Call Notice No. 1104/18/DHH

Date: 21.06.2018

**Notice for Invitation of Tender for BMW Management in  
District Head Quarters Hospitals**

Date for Availability of Tender	: 21.06.2018
In the website of respective district	: <a href="http://www.malkangiri.nic.in">www.malkangiri.nic.in</a>
Last Date for Submission of Tender	: 06.07.2018 upto 12.00PM
Place, time & venue of Opening Tender	: 06.07.2018 at 12.30 PM, Office Chamber of CDM & PHO, Malkangiri
Address for submission	: DMO Cum Superintendent DHH, Malkangiri-764048
Earnest Money	: Rs. 10000/- (Rupees Ten Thousand only)

The Hospital also reserves the right to accept or reject summarily any or all the tenders without assigning any reason whatsoever.

The Bidders may download the Tender Documents directly from the Website available [www.malkangiri.nic.in](http://www.malkangiri.nic.in) from **21.06.2018 to 06.07.2018**. The Tender cost fee of Rs. 2100/- (Non-refundable) by way of separate Demand Draft drawn in favour of **Rogi Kalyan Samiti, DHH, Malkangiri** should be enclosed along with the Technical Bid.

  
District Medical Officer  
(Medical Services) - cum -  
Superintendent,  
DHH, Malkangiri

## For Outsourcing Agents for BMW Management in District Head Quarters Hospital

### Eligibility

Following points should be fulfilled by the tenderer to be eligible for participation in the bidding process:

1. The firm/agency/company should have a valid registration certificate.
2. It shall have valid EPF,ESI & GST Registration Certificate.
3. It must have PAN Card in the name of the Firm/ Agency/ Company.
4. It must have valid labour license.
5. It must not have any previous record of contract termination or left out of the job etc.
6. The Tenderer should have to submit the valid license from the OSPCB or has to submit an undertaking to produce the same within two months after signing of the MOU with the undersigned.
7. Page numbering and contents of the documents is mandatory.

### General Terms & Conditions

1. The Tender should be properly sealed & subscribed on the envelope “ **Tender for Engagement of Outsourcing Agency under BMW Activities** for DHH, Malkangiri”.
2. Cover & Documents- The following documents should be furnished in a sealed cover with Index & Page No-
  - a. The tender document should be accompanied with Bank **Draft of Rs : 2100/-** (Cost of Tender Document) from any Nationalised Bank in Favour of **Rogi Kalyan Samiti, DHH, Malkangiri.**
  - b. Detail Name & Address along with the contact number & email address of the Director, Managing Partner/ Proprietor of the Firm are to be clearly mentioned in capital letter.
  - c. Attested Copy of the IT Return for last three Financial Years. i.e 2013-14;14-15 &15-16
  - d. Attested Copy of the PAN Card
  - e. GST Registration certificate
  - f. Quoted Price List signed by the Tenderer with seal.
  - g. Experience Certificate in the respective field if Any.
  - h. **EMD Rs. 10000/-** in Shape of DD/ Bankers Cheque drawn in only State Bank of India in Favour of the **Rogi Kalyan Samiti, DHH, Malkangiri** (Refundable).
  - i. Original Documents are to be brought during opening of the documents.
3. The EMD of the unsuccessful bidder will be returned after finalisation of the tender process.
4. The EMD of successful bidder will be returned after the completion of the supply of OS agency & agreement.
5. The EMD will be forfeited if the bidder fails/ refuse to execute the work order.
6. Tender should be type write/ computerised without any correction & overwriting.
7. All the workers engaged by the outsourcing agency shall have uniform with the logo of the Agency.
8. All staffs of the OS agency shall bear photo identity cards during the period of work, which shall be duly signed by the Head of the concerned Hospital DMO Cum Superintendent for DHH.
9. The Outsourcing Agency shall furnish the List of Staff age (above 18 years ) with Proof of Identity and address to the concerned Authority after finalization of the contract for Outsourcing of services.

10. All the personnel to be engaged by the Organization/Agency should be covered under the statutory Government regulations (Labour laws & regulations) framed from time to time.
11. The concerned authority of the Hospital may request the Tenderer/Agency to withdraw any of their workers from the Hospital without assigning any reasons, within 24 hours prior intimation.
12. The Tenderer/Agency will abide by all the rules and regulation relating to labour laws, accident, workmen compensation act, Workmen Insurance, ESI, PF, fire safety etc. This will be the sole responsibility of the Tenderer/Agency. The authority will not be a party at any stage to any kind of dispute arises relating to the above.
13. Any damage/pilferage to the Hospital property due to mishandling, carelessness of the contractor/agency or his workmen will be recoverable form the Agency's bill and all materials issued to the contractor/Agency shall be his/her sole responsibility for its safety during the entire period of the contract.
14. The selected Agency/Organisation should depute qualified and dedicated staff (trained in the field of Bio Medical Waste management or having experience in handling the biomedical wastes) to manage the Bio-Medical Waste Management activity such as collection, transportation, storage, treatment & disposal in the Hospital premises (offsite/onsite). It will also coordinate with the Bio-Medical Waste management committee of the Hospital and be responsible for supervision of the said work. The work man should be provided with mobile number (24 X7 functional) for emergency need at any time by the Agency.
15. All the employees of Agency/Organisation will have to be covered under insurance against any personal accidents/health hazards and the Hospital authority will not liable for payment of any compensation on that account.
16. During execution of work, the Agency/Organization should follow all standard norms of safety measures/precautions to avoid accidents/damages to men, machine and infrastructure etc. On non performance to this clause suitable fine/penalty as decided by the Authority will be imposed.
17. All the generation points of BMW at Health care Units (DHH/SDH/CHC) must have colour coded container/bins with cover. The designated bio-degradable colour coded poly bags with bio hazard symbol will be put in respective coloured coded container/ bins and lifted by the OS agency/organization when they become two third full. Bags are to be closed by tying a string, weighed and recorded and then transported to the temporary storage area (onsite/offsite) for treatment and disposal utilizing the BMW equipment( Onsite/Offsite). Each bag shall be labelled as per the Schedule III & IV of the BMW (H&M) Rules 2016. The coloured coded bags or containers/ Bins shall be strong enough to withstand any possible damage that may occur during loading, transportation or unloading of such bags/containers. These containers shall also be labelled as per the Schedule - III of the rules. Sharps must be collected in Puncture Proof Container containing disinfectant after their mutilation with needle syringe terminator/Hub cutter. Mutilated infected plastics must be collected and properly disinfected/autoclaved by the OS agency. The person identified for collection of Bio-Medical Waste must carry a register with him to maintain the record such as name of the generation point, type and quantity of waste received, signature of the authorized person (I/C sister of the ward), day and time of collection, etc. A similar register is to be maintained by Matron for BMWM.
18. Agency has to give attention that no Untreated Biomedical Waste should be kept in the hospital premises beyond 48 hours. In case it is beyond 48 hrs, it must obtain the permission of OSPCB for the purpose.

19. The collection and transportation of Bio-Medical Waste shall be carried out in a manner so as to avoid any possible hazard to human health and environment. The timing of collection of the waste will be preferably before 8.00 AM daily.
- The Bio-Medical Waste collected in biodegradable Polybags/ containers shall be collected from generation points of HCEs(DHH/SDH/CHC) and transported to the nearest BMW Management unit located at DHH/SDHs or offsite BMW treatment plant in a fully covered vehicle. Such vehicle must be labelled with bio hazard Symbol and dedicated for transportation of Bio Medical Waste only and to be provided by the OS Agency Organization..
  - The Agency/Organization must collect the Bio-Medical Waste from the DHH/SDH/CHC & other peripheral Govt. Hospitals in a specified container. For this purpose the respective Hospitals In Charge to sign a MOU with OS Agency and CDMO of the respective district regarding the requisite fee as finalised in the above tender process.( for the transportation charges per KM as per actual and service charges per bed per day including polybag).
  - The requisite out sourcing charges as per finalisation of rate contract to be paid by the concerned CDM & PHO or DMO cum superintendent or SDMO or CHC MO I/C as per district BMW Committee decision.
  - For collection of Bio- Medical Wastes from DHH/SDH/CHC,it should be kept in mind to minimise the k.m i.e the route map should be justified in such a way that it covers maximum to maximum health institutions in one route during travel of the collecting vehicle for BMW.
20. Agency will be responsible for collection, transportation, temporary storage, treatment & disposal of general waste by coordination with Municipality/NAC/local authorities of the district.
21. As per the provision of Biomedical Waste Management & Handling Rule-2016. It is mandatory to segregate, collect, transport, store, treat & dispose BMWs. generated from the HCEs.
22. It is the responsibility of agency to provide the bio degradable poly bags & other consumables. However the Health Institutions has to ensure placing of colored coded container/bins with bio hazard symbol at the generation points in the hospitals.
23. Agency/Organisation will have to provide all personnel protective gears & immunise its workman for handling of BMW such as -Apron, Gun Boot, Mask, Cap,goggles, Rubber Utility Gloves and Hepatitis B, TT Injection as per requirement.
24. The BMW equipment such as Autoclave & Shredder located at DHH/ SDH/IDHs will be utilised by the OS agency. Minor repairs & regular maintenance will be made in consultation with the supply firm while the electric charges will be borne by the agency. A separate register for registering the complains regarding the BMW Equipment may maintained by the OS agency.
25. The Contractor/Outsourcing Agent shall maintain all the records related to Bio-Medical Waste Management of all the units. Daily records shall be maintained for the waste accepted and treated waste removed from the site. This record shall include the following minimum details.
- Waste Accepted: waste collection date, name of the generation point, waste category as per the rules, quantity of the waste, vehicle number and receiving date (at site).
  - Treated waste removed: Date, treated waste type, quantity, vehicle number and location of disposal.
  - Log Book: A log book shall be maintained for each BMW equipment installed at the site and shall include the following:
    - The weight of each batch.

- ii. The categories of waste as per the rules.
  - iii. The time, date and duration of each treatment cycle and total hours of operation.
  - iv. The complete details of all operational parameters during each cycle
  - v. Accident reporting Register is to be developed and maintained.
- d. Site Records: Site records shall include the following:
- i. Details of construction or engineering works of the pits.
  - ii. Maintenance schedule, breakdowns/trouble shootings and remedial action.
  - iii. Emergencies
  - iv. Incidents of unacceptable waste received and the action taken thereof.
  - v. Details of site inspections by the officials of the regulatory agency and necessary action on the observations.
  - vi. Daily, monthly and annual summery records of all the above shall be maintained and made available at the site for inspection whenever required by regulating Officer on Inspection..
26. Manpower engaged by the Service Provider should not claim any type of compensation/ absorption/ regularisation/ benefit (Health Related also) of service from this office under Industrial Dispute act, 1947 & Contract Labour Act 1970.
27. The Manpower of the outsourcing agency should not consume alcohol, betel, smoking during the duty hour nor be involved in any type of criminal activities.
28. This office (DHH/SDH/CHC) will maintain attendance register of the staffs engaged by the OS Agency/Organisation. The agency will have to prepare duty list & submit to the office as mentioned above by 25<sup>th</sup> for next month. Absent from duty not allowed at any cost. However the agency should have to make alternative arrangements with due approval by the concerned Authority.
29. After the allotment of the work, the said Agency/Organisation shall have to sign an MOU with the concerned authority regarding the detail scope of services to be executed.
30. The said contract will work initially for a period of one year from the date of agreement that will be renewed for further if found satisfactory by the concerned CDMO of district. During this period if at any stage of time, the Hospital Authority finds noncompliance of the assigned work, the said OS agency/Organization for BMW will be served with a notice period of one month and if still non compliance is there, the said contract will be cancelled.
31. After allotment of the order, the Outsourcing agent shall execute the service within 15 days of the issue of letter.
32. The Outsourcing agency/Organization has to sign a Memorandum of Understanding (MOU) with the concerned Authority (CDM& PHO/DMO cum Supt/SDMO/MO I/C) on the day of execution of the work orders.
33. The final monthly bill in triplicate to be submitted along with the consolidated monthly report to CDM& PHO/DMO cum Supt/SDMO/MO I/C (who ever have signed MOU with the OS agency/Organisation) on 1<sup>st</sup> week of each month.
34. Besides, the Outsourcing agent has to submit Monthly Progress Report/Status report duly signed by the Hospital Manager / Junior Hospital manager/ Block Programme Manager / Matron/Staff Nurse with remarks to the MO I/C CHC, SDMO, ADMO(Med), CDMO as the case may be without fail. Three consecutive Adverse Remarks may be treated towards cancellation of the Contract.
35. The Outsourcing Agency shall be under the Administrative Control of the CDM& PHO/DMO Cum Supt/ SDMO/MO I/C CHC and the work will be supervised by the Hospital Managers/ JHM/BPM/ Matron & SN.

36. The number of workers to be engaged by the Outsourcing Agency is 5. (To be mentioned by the Tenderer)
37. All the legal disputes are subject to the jurisdiction of the District Court only.

**PENALTY**

38. In case of deficiencies in providing quality service, the authority will have the right to impose penalty as per decision of the BMW Committee which shall be deducted from the monthly bill.

**FINANCIAL**

39. The Technical Bid should be accompanied with an Earnest Money deposit (EMD), refundable without interest, of Rs.10000/- only in the form of Demand Draft / Pay Order drawn in favour of **Rogi Kalyan Samiti, DHH, Malkangiri** failing which the tender shall be rejected out rightly .
40. The Earnest Money Deposit in respect of the agencies which do not qualify the Technical Bid (First Stage) / Financial Bid (Second competitive stage) shall be returned to them without any interest. In case of successful tenderer if the agency fails to deploy the required manpower against the initial requirement within 30 days from date of placing the order the EMD shall stand forfeited without giving any further notice.
41. The successful tenderer will have to deposit a Security amount of Rs.1,00,000/- (Rupees one lakh) only in the form of Bank Guarantee in favour of **Rogi Kalyan Samiti, DHH, Malkangiri** that will be refunded without interest in case of completion /cancellation of the contract .

SI No	Name of the Block	Name of the Institution	Category	Bed Strength
1	Malkangiri	DHH, Malkangiri	DHH (FRU)	125

N.B All documents submitted shall be consecutively numbered having signature with official seal of the authorized signatory on each page and **total number of pages shall be mentioned on the top sheet duly authenticated by the authorized signatory.** In case the tender document is signed by the authorized signatory, a copy of the Power of Attorney/Authorization may be enclosed along with the tender for consideration. Otherwise any lapses in number of pages enclosed, the authority will not held responsible. **Again the rate quoted by L1 will be accepted subject to quality & feasibility.**

  
**District Medical Officer  
 (Medical Services) - cum -  
 Superintendent,  
 DHH, Malkangiri**

## APPLICATION FORM FOR UNDERTAKING BMW OUT SOURCING SERVICES

NAME OF THE AGENCY/Organisation	
ADDRESS WITH PHONE NUMBER	
STATUS OF THE AGENCY ATTACHED SUPPORTING DOCUMENTS	
NUMBER OF EMPLOYEES ON ROLL	
WORKING EXPERIENCE IN THE RELATED FIELD (IF ANY SPECIFY)	
IMPLEMENTATION PLAN (DOCUMENTS TO BE ENCLOSED)	
INDICATORS OF ACHIEVEMENT	

### Supporting Documents to be attached-

1. Supporting documents with regards to status of the Agency.
2. Implementation Plan for CHC/ Sub Divisional Hospital/ DHH.
3. GST Registration Certificate.
4. Labour License Certificate.
5. Valid EPF, ESI, PAN No.
6. Years of Experience in BMW Management Services with proofs from appropriate authority.

Date-

Place-

  
Authorized Signatory  
District Medical Officer  
(Medical Services)  
Superintendent,  
DHH, Malkangiri

**FORMAT FOR TECHNICAL BID FOR OUTSOURCING OF  
BIOMEDICAL WASTE SERVICES**

NAME & ADDRESS OF THE ORGANISATION/ AGENCY		
SL NO	CRITERIA	PARTICULARS
1	ORGANISATIONAL CONSTITUTION- PROOF OF REGISTRATION	
2	YEARS OF EXPERIENCE	
3	STAFFS SKILLED SEMI SKILLED UNSKILLED	
4	NO OF ASSIGNMENTS FINISHED CURRENT ASSIGNMENT IN HAND	
5	POLLUTION CONTROL BOARD (authorisation)	
6	VAILD LABOUR LICENSE	
7	TIN ALLOTTED CERTIFICATE	
8	INCOME/ SOLVENCY PROOF OF LAST 3 YEARS (FY 2014-15, 2015-16 &2016-17)- AUDITED PROFIT & LOSS A/C & BALANCE SHEET ETC.	
9	PAN CARD	
10	GST REGISTRATION CERTIFICATE	
11	DOCUMENTS IN SUPPORT OF EXPERIENCE	
12	DOCUMENTS IN SUPPORT OF HANDLING BMW EQUIPMENTS	
13	BANK DRAFT OF	
14	EMD OF	

All the supporting documents should be enclosed for above requirements.

Date

Place

  
 Authorised Signatory  
**District Medical Officer**  
**(Medical Services) - cum -**  
**Superintendent,**  
**DHH, Malkangiri**

**FORMAT FOR FINANCIAL BID FOR OUTSOURCING OF  
BIO MEDICAL WASTE MANAGEMENT SERVICE**

Name & Address of the Organisation/ Agency/NGO		
SI No	Particulars	Rate in Rs
01	Charges per Bed per Day including Polybags	
02	Transportation Charges (Rupees/K.M/Trip) as per actual	

(Taxes Applicable as Per Govt Norm)

N.B.: Maximum ceiling price per bed per day including charge of polybags, manpower engaged, all types of protective materials and others as per norms with all type of taxes and other charges if any is Rs.6.70 (Rupees Six Rupees & Seventy paise ) only.

Date

Place

  
 Authorised Signatory  
**District Medical Officer**  
**(Medical Services) - cum -**  
**Superintendent,**  
**DHH, Malkangiri**

**DECLARATION**

It is certified that the above information submitted by me/ my firm is true to the best of my knowledge and if any information is found false at any point of time then the whole offer/tender may be cancelled. I have not suppressed any facts in the tender which could debar me to participate in the tender. If it is revealed after opening of the tender that any fact is suppressed by me, tendering authority shall have the right to reject my tender along with other punitive action against me as per law. Again I agree & will abide with the terms and conditions fixed by the authority.

- I. The price of the item should be quoted inclusive of polybags, manpower engaged with all types of taxes, if any. The rate should be quoted both in figure & words. In case of difference in words & figure, words will be taken in to consideration for evaluation.
- II. Price bid is to be prepared keeping in mind the building details & open areas mentioned.
- III. The rate should be quoted in Indian Rupees Only.

Date:

Places :

  
 Authorised Signatory  
**District Medical Officer**  
**(Medical Services) - cum -**  
**Superintendent,**  
**DHH, Malkangiri**